

User Guide



**Online Ticket booking for visitors at Nandanvan Jungle Safari,
Naya Raipur, Chhattisgarh**

**Government of Chhattisgarh
Forest Department**

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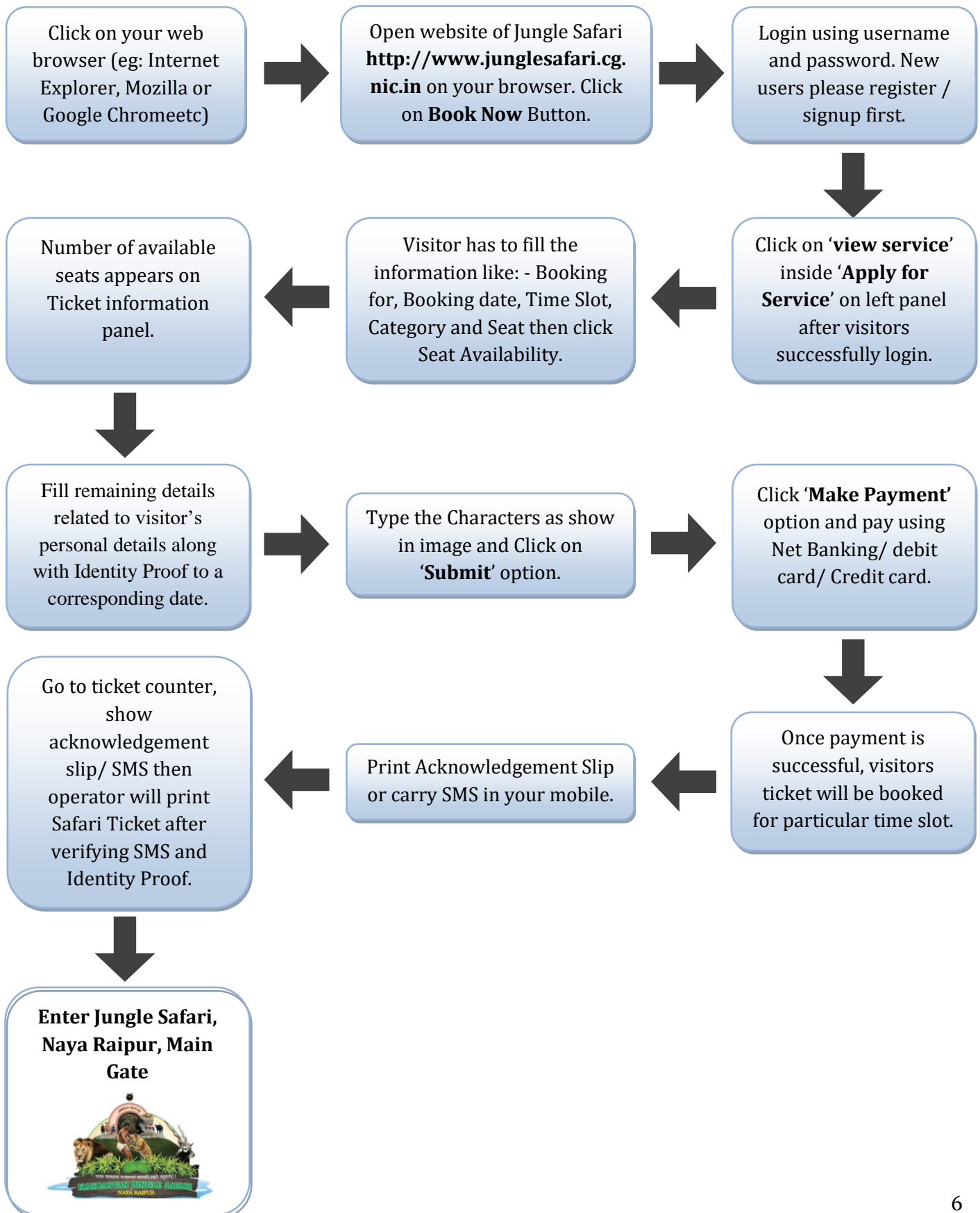
Instructions

Instructions

1. User has to register with unique Email Id.
2. Group leader age should be above 18 years.
3. Registered user must have valid ID proof and SMS while visiting.
4. Reach before ½ an hour before time of visit.
5. Do not litter, use dustbin.
6. Keep the camera flash off while taking photos of wild animals.
7. External food not allowed.
8. Teasing and disturbing animals, littering in zoo is punishable under wildlife protection act, 1972, hence please avoid.

Process Flow

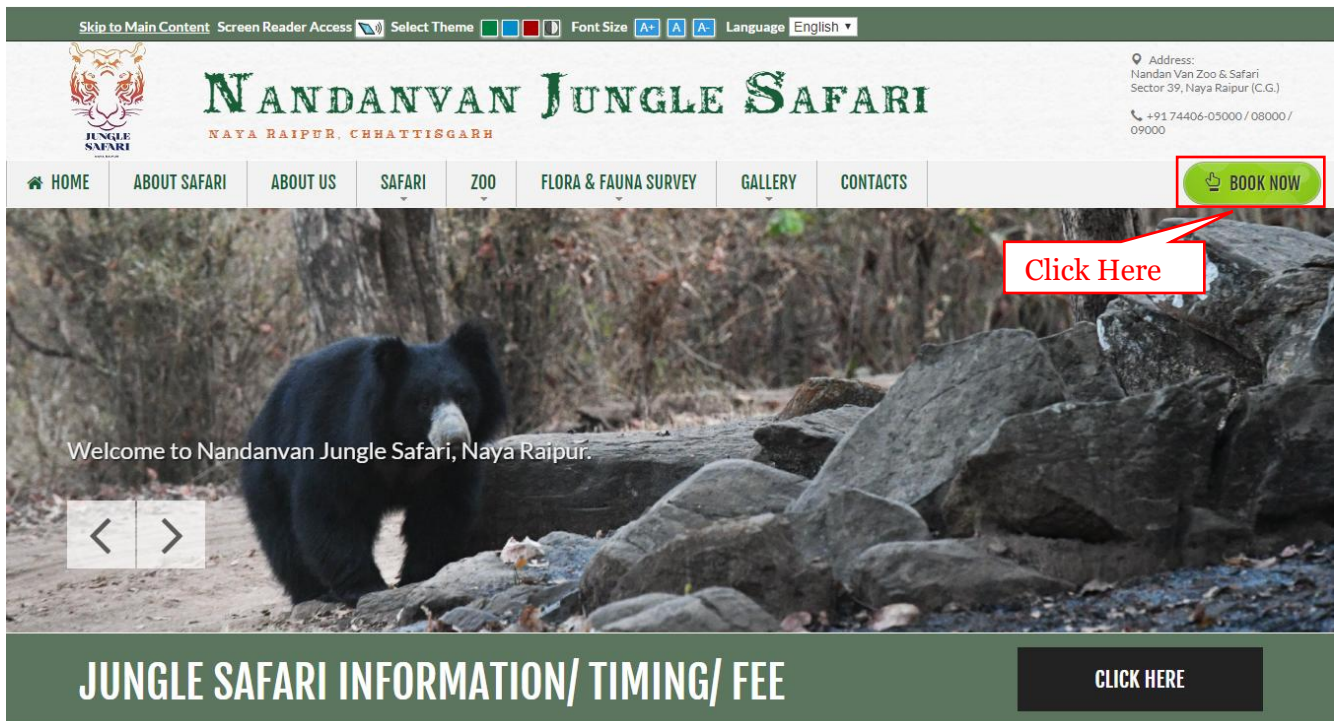
Steps to follow



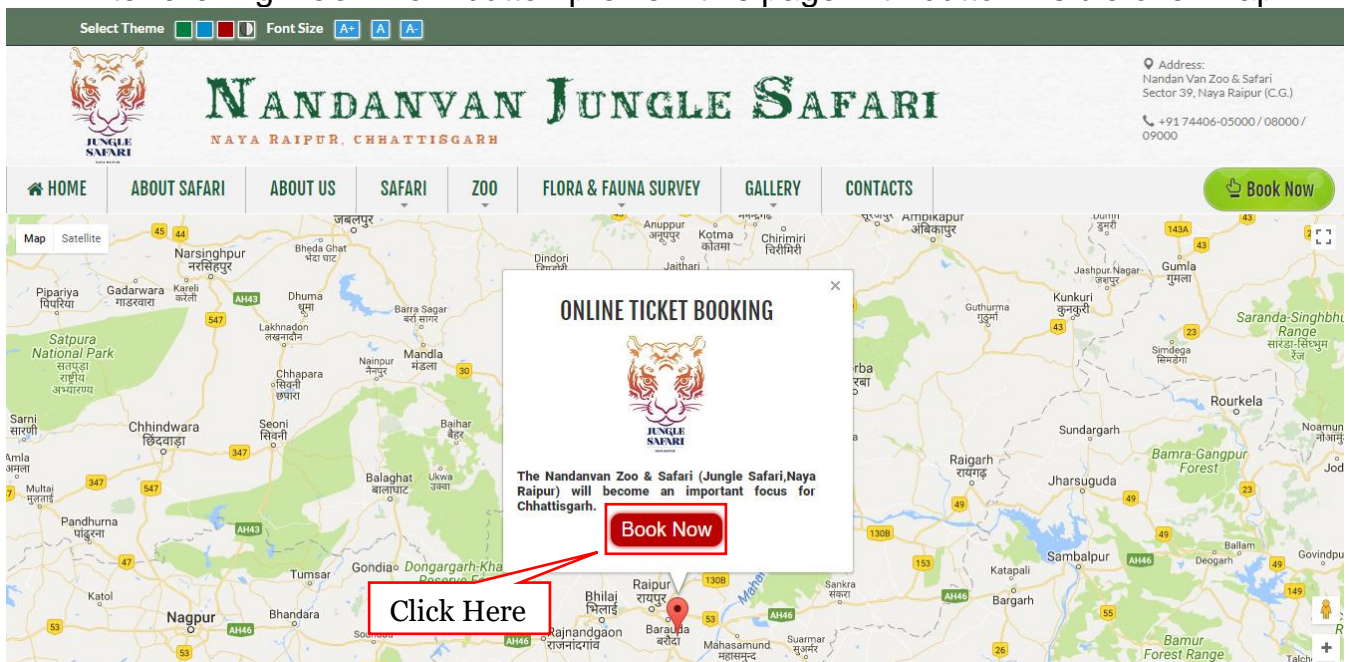


Home Page

1. Visit Jungle Safari home page at given link <http://junglesafari.cg.nic.in>. click on **Book Now** button.



2. After clicking **Book Now** button preview this page with button visible over map.



Registration

3. User Register /sign in here. For Register first click on **register yourself** option.

The screenshot shows the website header for 'Nandanvan Jungle Safari, Naya Raipur'. On the left, a 'MENU' dropdown is open, highlighting 'Register Yourself' in red. The main header area contains the text: 'Online Gate Ticket for visit of Nandanvan Jungle Safari, Naya Raipur', 'नंदनवन जंगल सफारी, नया रायपुर में भ्रमण हेतु ऑनलाइन गेट टिकट', and 'Can be accessed through <https://serviceonline.gov.in>'.

4. Register yourself with your Basic details (Like- full name, gender, address, country, state, district, pin code etc). All red asterisk (*) fields are mandatory.

The screenshot shows the 'REGISTER YOURSELF' form. The 'Personal Details' section is highlighted. A red box encloses the input fields for 'Full Name', 'Gender', 'Address Line 1', 'Address Line 2', 'Address Line 3', 'Select Country', 'Select State', 'Select District', and 'Pin Code'. A callout box with a red arrow points to the 'Full Name' field, containing the text: 'Fill your basic details in user register form.' The form fields are filled with the following data: Full Name: Vijay Baraiya, Gender: Male, Address Line 1: Forest Campus (with a note: eg: House No., Flat No., Building No., Plot No., Lift No. ..), Address Line 2: Rajatalab (with a note: eg: Building Name, Block Name/No., Street Name/No.), Address Line 3: (with a note: eg: Floor No., Gate No., Major/Minor Landmark, Area No., Suburb), Select Country: India, Select State: CHHATTISGARH, Select District: RAIPUR, Pin Code: 492001.

- Enter your full name (like- first-middle-last name).
- Select your gender.
- Enter your full address.
- Choose your country.
- Choose state and district.
- Enter pincode.

5. Type confirm password and enter text as shown in image after that click on **Submit** button.

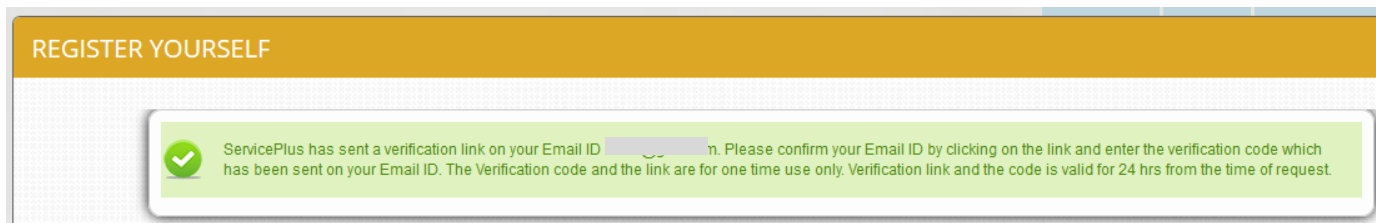
The screenshot shows a registration form titled "REGISTER YOURSELF" in a yellow header. The form contains the following fields and elements:

- Confirm Password ***: A text input field with red dots, highlighted by a red box.
- Password Hint Question ***: A text input field containing the word "name", highlighted by a red box.
- Password Hint Answer ***: A text input field with red dots, highlighted by a red box.
- Confirm Password Hint Answer ***: A text input field with red dots, highlighted by a red box.
- Word Verification ***: A section featuring a black box with green text "hF8 7e6" and a green circular refresh icon. Below it is a text input field containing "hF87e6", highlighted by a red box. A red callout bubble points to this field with the text "Enter Text as shown in Image".
- Buttons**: At the bottom, there are three buttons: "Submit", "Reset", and "Cancel". The "Submit" button is highlighted by a red box, and a red callout bubble points to it with the text "Click Here".

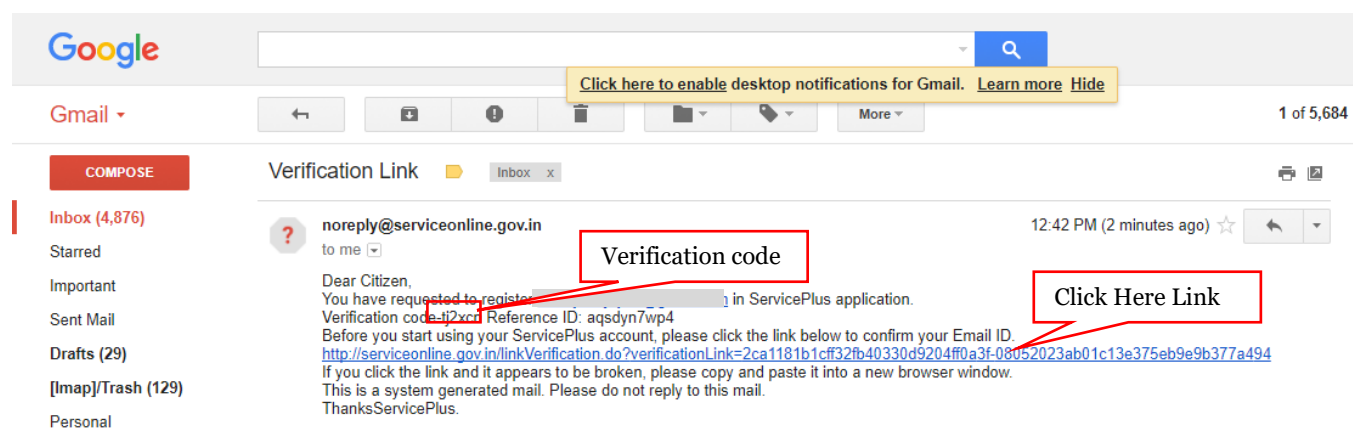
Additional text on the form includes a blue information icon and the note: "(If you forget your password, we will identify you with this information)".

- a) Password should contain at least 8 characters, one capital letter, one special character and one numeric value.
- b) Confirm password
- c) For password recovery enter password hint question and its answer.
- d) Enter characters shown in image and then submit.

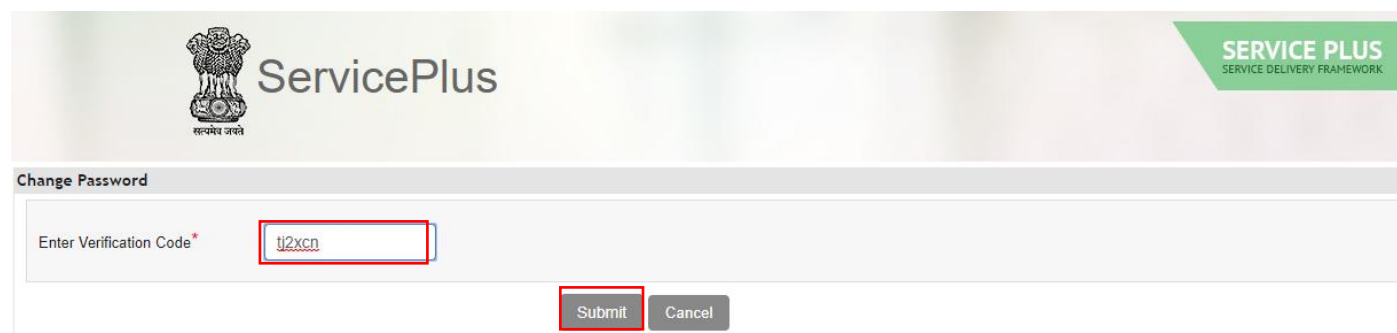
6. Registration successful message and verification code has been sent on registered email id.



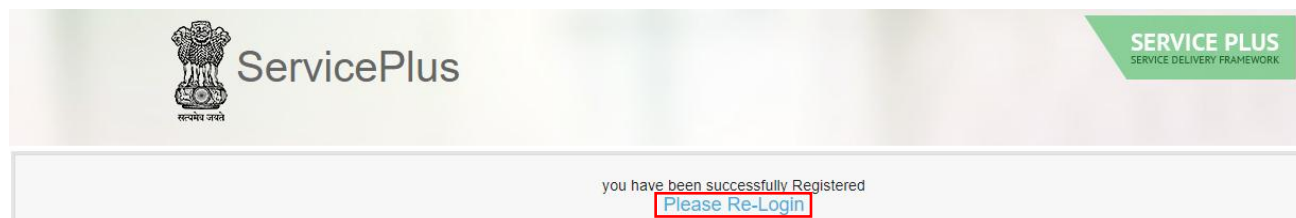
7. Use verification code on given link on mail.



8. After click on given link verification code to be entered in given textbox and **Submit**.

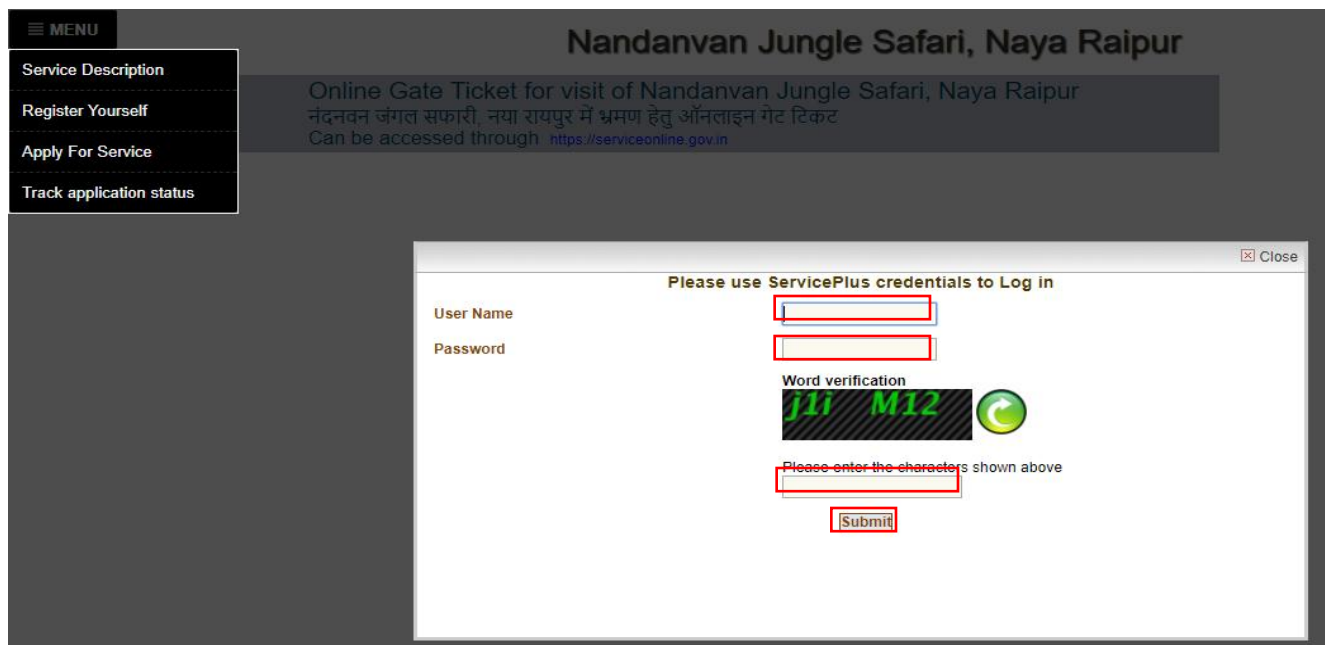


9. Successful message is displayed, please re-login.



Booking Process

10. Login with registered user id and password.



Service Description

Register Yourself

Apply For Service

Track application status

Nandanvan Jungle Safari, Naya Raipur

Online Gate Ticket for visit of Nandanvan Jungle Safari, Naya Raipur
नंदनवन जंगल सफारी, नया रायपुर में भ्रमण हेतु ऑनलाइन गेट टिकट
Can be accessed through <https://serviceonline.gov.in>

Please use ServicePlus credentials to Log in

User Name

Password

Word verification

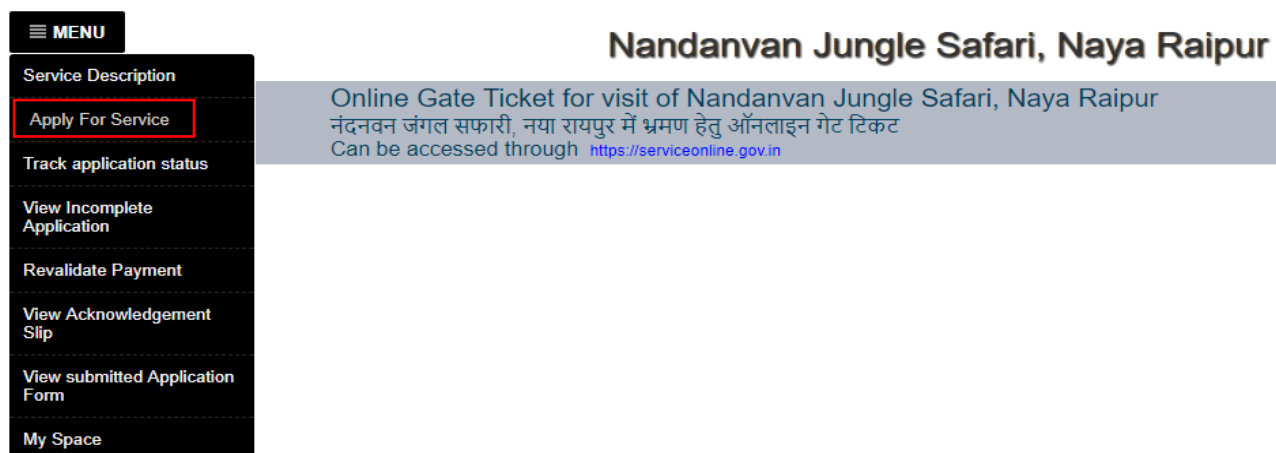
jli M12

Please enter the characters shown above

Submit

- Enter username as registered email Id.
- Enter password which you have entered while registration.
- Enter characters as shown in image in textbox.

11. Click on **Apply for Service** shown in menu section.



Apply For Service

Service Description

Track application status

View Incomplete Application

Revalidate Payment

View Acknowledgement Slip


View submitted Application Form

My Space

Nandanvan Jungle Safari, Naya Raipur

Online Gate Ticket for visit of Nandanvan Jungle Safari, Naya Raipur
नंदनवन जंगल सफारी, नया रायपुर में भ्रमण हेतु ऑनलाइन गेट टिकट
Can be accessed through <https://serviceonline.gov.in>

12. Form to be filled for Ticket booking. Fill information regarding booking (like- booking for, mode of travel, visit date, visitor's nationality, visiting time slot and no. of visitors) then click **Check Availability** button as shown in image



Nandanvan Jungle Safari, Naya Raipur नंदनवन जंगल सफारी, नया रायपुर

बुकिंग जानकारी / Booking Information

बुकिंग हेतु / Booking For *
☒ SAFARI ☐ ZOO

यात्रा का प्रकार / Mode of Travel *
☒ AC ☐ Non AC

यात्रा की तारीख / Visit Date *
13/10/2017

आगतुक की राष्ट्रीयता / Visitor's Nationality *
☒ Indian ☐ Foreigner

विजिटिंग समय स्लॉट (घंटे में) / Visiting Time Slot (in hours) *
☒ 10:00 AM
☐ 12:00 PM
☐ 02:00 PM
☐ 04:00 PM

आगतुकों की संख्या / No. of Visitors *
4

उपलब्धता जाँचें / Check Availability

After click on button available seats are displayed here.

Available Seats : 80

- Choose Booking for Safari
- Select mode of travel AC/Non AC.
- Select visiting date from calendar.
- Select time slot after selecting date.
- Enter number of visitors want to visit and check availability.

13. Enter group leader information along with id proof.

समूह लीडर सूचना / Group Leader Information	
नाम / Name *	ई-मेल / E-Mail
RAVI	ravitanuja@gmail.com
मोबाइल नंबर / Mobile Number *	आयु / Age *
9965588465	25
पहचान पत्र / ID Proof *	पहचान पत्र संख्या / ID Number *
PAN Card	abcde1234f
लिंग / Gender *	पता / Address *
<input checked="" type="radio"/> Male <input type="radio"/> Female <input type="radio"/> Transgender	Raipur
राज्य / State *	जिला / District *
CHHATTISGARH	RAIPUR
पिनकोड / PIN Or ZIP Code	
492001	

Enter group leader information like name, email, valid mobile number, age, valid Id Proof and its number, gender, complete address details and pincode.

14. Enter here number of visitors will be visit according to age wise and camera details. After filling all information's type verification code and submit the form.

आगतुक विवरण / Visitor(s) Details		
भारतीय - आयु 6 या 6 से कम / INDIAN - Age upto 6 year (Charge - NIL)	भारतीय - आयु 6 से अधिक और 12 के बराबर / INDIAN - Age above 6 and upto to 12 year (AC -INR 100, Non AC -INR 50)	भारतीय - आयु 12 से अधिक / INDIAN - Age above 12 year (AC -INR 300, Non AC -INR 200)
<input type="text"/>	<input type="text" value="2"/>	<input type="text" value="2"/>

कैमरा विवरण / Camera(s) Details (If carrying)		
यात्रा के दौरान होल्डिंग कैमरा / Holding Camera(s) during visit ?	यात्रा के दौरान साधारण / डिजिटल कैमरा धारण की संख्या (दर INR 100.00) / No. of Still/Digital camera holding during Visit (Rate INR 100.00)	यात्रा के दौरान हैंडी कैम / वीडियो कैमरा होल्डिंग की संख्या (दर (INR) 500.00) / No. of Handy Cam/Video camera holding during Visit (Rate (INR) 500.00)
<input checked="" type="radio"/> Yes <input type="radio"/> No	<input type="text" value="1"/>	<input type="text"/>

कुल भुगतान / Total payment to be made	
कुल राशि / Total Amount *	<input type="text" value="900"/>

Click Here

Word verification



Please enter the characters shown above

- Enter visitors age details as per age group specified.
- Select camera details if holding.
- Enter the characters as shown in image.
- Submit the form.

15. Preview of filled form.



Nandanvan Jungle Safari, Naya Raipur
नंदनवन जंगल सफारी, नया रायपुर

बुकिंग जानकारी / Booking Information

Application Reference Number:

CG-NJS/2017/00014

बुकिंग हेतु / Booking For

SAFARI

यात्रा का प्रकार / Mode of Travel

AC

यात्रा की तारीख / Visit Date

13/10/2017

आगंतुक की राष्ट्रियता / Visitor's Nationality

Indian

विजिटिंग समय स्लॉट (घंटे में) / Visiting Time Slot (in hours)

10:00 AM

आगंतुकों की संख्या / No. of Visitors

4

उपलब्ध सीट / Available Seats

80

उपलब्धता जाँचें / Check Availability

16. If confirm then click **Make Payment** button shown in image.

आगतुक विवरण / Visitor(s) Details		
भारतीय - आयु 6 या 6 से कम / INDIAN - Age upto 6 year (Charge - NIL)	भारतीय - आयु 6 से अधिक और 12 के बराबर / INDIAN - Age above 6 and upto to 12 year (AC -INR 100, Non AC -INR 50) 2	भारतीय - आयु 12 से अधिक / INDIAN - Age above 12 year (AC -INR 300, Non AC -INR 200) 2

कैमरा विवरण / Camera(s) Details (If carrying)		
यात्रा के दौरान होल्डिंग कैमरा / Holding Camera(s) during visit ? Yes	यात्रा के दौरान साधारण / डिजिटल कैमरा धारण की संख्या (दर INR 100.00) / No. of Still/Digital camera holding during Visit (Rate INR 100.00) 1	यात्रा के दौरान हैंडी कैम / वीडियो कैमरा होल्डिंग की संख्या (दर (INR) 500.00) / No. of Handy Cam/Video camera holding during Visit (Rate (INR) 500.00)

कुल भुगतान / Total payment to be made	
कुल राशि / Total Amount	900

Click Here

Additional Details

Apply to the Office Forest Department

06/10/2017 12:12:24 IST

Edit

Make Payment

Cancel

Print

Export to PDF

New Apply

https://serviceonline.gov.in



Payment

17. Click on **Initiate Transaction**.

Application Form Nandanvan Jungle Safari, Naya Raipur



Please select the mode of payment

☒ SBI-ePay

Total Amount to be paid (in Rs.) 900.00 /-

Initiate Transaction Reset Cancel

18. Make payment using SBlePay payment gateway and proceed.



Transaction Details	Order Number 1015	Amount 900.00 INR + Convenience Fee if applicable will be charged to you.
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Payment Details

Net Banking

Credit Card

Debit Card

Mobile Payments



Other Banks


Proceed Cancel

Verified by       


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Acknowledgement Slip

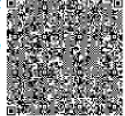
19. Ticket generated after successful payment.



पावती (ई-टिकट) / Acknowledgement (E-Ticket)
नंदनवन जंगल सफारी, नया रायपुर, छत्तीसगढ़
Nandanvan Jungle Safari, Naya Raipur, Chhattisgarh
 आपातकालीन संपर्क नंबर / Emergency Contact No.: **0771-2439725**
 प्रतिपुष्टि / Feed back: **dfojungleasafari@yahoo.com**



यह सिस्टम द्वारा प्राप्त पावती है और इसमें किसी भी हस्ताक्षरकर्ता की आवश्यकता नहीं है। आवेदन का प्रिंट 'https://www.serviceonline.gov.in' में 'Citizen Section' से प्राप्त कर सकते हैं। कृपया किसी भी संशय हेतु संपर्क करें।
 This is a system generated acknowledgement and does not require any signatory. Application can take print out in 'Citizen Section' on 'https://www.serviceonline.gov.in'. Please contact in case of any queries.



आगंतुक विवरण / Visitor Details

टिकट नंबर / Ticket No.	: CG-NJS/2017/00013	टिकट / Ticket For	: SAFARI
आगंतुक का नाम / Visitors Name	: DR. ABHI	बुक करने की तिथि / Booking Date	: 05/10/2017
आगंतुक का पता / Visitor Address	: raipur		
यात्रा की तारीख / Date of Visit	: 06/10/2017	यात्रा का समय / Time of Visit	: 10:00 AM
आगंतुकों की संख्या / No. of Visitor	: 0 - (Age below 6) : 0 - (Above 6 and up to 12) : 1 - (Above 12)	मोबाइल नंबर / Mobile Number	: 7587412651
राष्ट्रियता / Nationality	: Indian	वाहन श्रेणी / Vehicle Category	: Non AC
होलिडन कैमरा की संख्या / No. of Holding Camera	: 0 - Digital camera : 0 - Video Camera	टिकट किराया / Ticket Fare	: ₹ 200 /- , via payment mode:SBI-ePay.

Note :

- गंदगी न फैलाएं, कूड़ेदान का प्रयोग करें / Do not litter, use dustbin.
- जंगली जानवरों की तस्वीरें लेते समय कैमरा फ्लैश बंद रखें / Keep the camera flash off while taking photos of wild animals.
- बाहरी खाद्य पदार्थों की अनुमति नहीं है / External foods not allowed.
- जीवन रक्षा अधिनियम, 1972 के तहत चिड़ियाघर में जंगली जानवरों को चिड़ाना या परेशान करना अथवा गन्दगी फैलाना दंडनीय अपराध है / Teasing and disturbing animals, littering in zoo is punishable under Wild Life Protection Act, 1972, hence please avoid.

20. SMS and Email has been sent to registered Email id and mobile no.

--00--